## Westbury Manor Leisure \& Community Panel March 2018

## Refurbishment project

- Partnership project between Fareham Borough Council, Hampshire Cultural Trust, Hampshire County Council, Winifred Cocks Trustees, Fareham Local History Society and 'Friends of Fareham Museum'
- Ground floor - extension of café area, improvements to the library and shop
- First floor - complete redisplay of museum exhibitions (Heritage Lottery funded)
- Second floor - redesign of office spaces to include two studios(Heritage Lottery Fund)


## Refurbishment project

- Development
- Delivery



## Visitor Figures - Year To Date (end Feb)

Budget<br>15,030 vs \(\begin{aligned} \& 14,700<br>\& Up 2 \%\end{aligned} \quad\) vs \(\quad \begin{aligned} \& 10,368<br>\& Up 45 \%\end{aligned}\)

This year so far we've had 12,369 adults and 2,649 children.
Busiest month was August with 3,599 visitors.

## Donations - YTD

£2,909 vs \begin{tabular}{c}
Budget <br>
$£ 2,960$ <br>
Down $2 \%$

 vs 

\& Last year <br>
\& \& U716 <br>
\& \& Up over $400 \%$
\end{tabular}

Donations performed particularly well in the first few months of opening and continue to perform well above previous years.

## Retail - YTD

$£ 7,062$ vs |  | Budget |
| :---: | :---: | :---: |
| $£ 7,350$ |  |
| Down $4 \%$ |  | vs | Last year |
| :---: |
| $£ 3,260$ |
|  |

YTD we have sold 1217 items.

Retail is also performing well, it is well above last year's income figures and is close to budget.

Nov and Dec were both excellent months, with Christmas shopping really helping boost income figures.

## Retail promotions

- Egyptian stock
- Christmas gifts
- Valentine’s Day
- Mother's Day



## Catering - YTD

| £27,907 | Budget |  |  | Last year |
| :---: | :---: | :---: | :---: | :---: |
|  | vs | £44,100 | vs | 9,626 |
|  |  | Down 36\% |  | Up 289\% |

We have sold 11,362 items in the café

The implementation of hot food offers in the café has helped get much closer to budget over the last couple of months reducing the deficit on YTD budget by $2 \%$ and continuing to increase the difference on last year.

## Café Developments



## Café promotions/offers

- Halloween
- Bonfire Night
- Christmas
- Valentine's
- Afternoon Tea
- Easter
- Council discount



## Events



## Events - up coming

- Easter activities
- Art workshops
- Playrangers
- Family Fun @ Westbury
- Theatre performances
- WW1 commemoration
- Heritage Open Days - Suffragette Movement

WESTBURY
MANOR MUSEUM


## Exhibitions



## Exhibitions - up coming

- Solent Embroiderers Guild Stitched in Titchfield
- Hampshire Sculpture Trust Transform
- Gizmobots
- Isabel Hurley - Hidden Histories
- Community Christmas Trees



## Volunteers - recruitment

Need to grow the team to deliver new offer
New roles and opportunities
Recruitment campaign
Partnership working with One Community and more recently Fareham College

## WESTBURY MANOR MUSEUM

INTERESTED IN VOLUNTEERING

## AT THE MUSEUM?

## Join The Team

Can you spare some time to help our friendly team of volunteers welcome visitors, run our cafe, and keep our heritage accessible?


01329822063 or email cerian.trevan@hampshireculturaltrust.org.uk


Location: 84 West St, Fareham, Hampshire P016 0JJ Opening times: Mon - Sat, 10am - 5pm. Open Sundays in Hampshire school holidays please see our website for details.
(2) 01329822063
( 5 Coumphire Winchester FAREHAM
HAMPSHIRE
CULTURAL TRUST

## Volunteers - Roles/Projects

Integral to<br>creating a

fantastic visitor experience on a daily basis


## Volunteers - Roles/Projects



Volunteers - Roles/Projects
Pride of Place


## Volunteers - Roles/Projects

 earning volunteers and Self-led schools programme

## Library/Studios

- Talks/meetings
- Events
- Spaces to hire




## 2018/2019 - venue development

- Continued recruitment, growth and training of volunteer team
- Continued development of venue as community space through partnership working
- Hiring of studios
- Continued refining of café offer
- Hire of building/Library for functions
- On-going promotion of new shop and café offers
- Development of events and exhibition programmes
- Develop use of social media for marketing purposes/visitor engagement
- Next phases of all volunteer projects implemented


## Thank you - any questions?



